



SECURITY POLICY

The safety and security of our guests, employees and interested parties are of paramount importance. We aim to provide and maintain a secure environment for them at all times.

Appropriate preventive and protective measures are implemented after the identification of safety issues and the assessment of associated risks.

We recognize the importance of employee's participation in safety and the value of consultation, information and training before assigning specific security functions and responsibilities.

We also accept our responsibility for the safety and security of persons other than guests who may be affected by our activities

We encourage communication and cooperation with neighboring properties, local authority and government for the fight against potential threats.

The objectives of this safety policy statement can only be achieved with the support and cooperation of the pertinent interested parties.

Hotel security staff is allowed to use a reasonably level self-defense, for example with help of our trained dogs, to control an incident, while protecting the lives and safety of customers, employees and others.

➤ These objectives are reviewed annually to ensure they remain relevant and adequate.

TUI MAGIC LIFE Africana



Date : 01 / 06 / 2019

THE GENERAL MANAGEMENT